

## TERMS & CONDITIONS

### FAMILY AND FRIENDS PROMOTION (1 August 2024 TO 31 December 2024)

1. Information on how to enter and prizes form part of these terms and conditions. Entry into the PEOPLECARE FAMILY AND FRIENDS (the Promotion) is deemed to be an acceptance of the following terms and conditions. Entries must comply with these conditions to be valid.
2. **Who can enter:** Entry is only open to Peoplecare members over the age of 18 years. The Promoter's directors, management, employees and their immediate families together with agencies and suppliers associated with this Promotion are ineligible to enter. Healthcare providers are not eligible to receive rewards from this Promotion.
3. **Promotion Period:** This Promotion commences at 8.30am AEST on Thursday 1 August 2024 and closes at 5:00pm AEST on Tuesday 31 December 2024 "(Promotion Period)".
4. How to enter? To enter the Promotion, an entrant must, during the Promotion Period:
  - a) refer a friend or family member to Peoplecare and;
  - b) the friend or family member joins as a result of the referral during the Promotion Period on a Combination policy. Excludes Extras only, Hospital only, Ambulance only and OSHC cover. Only includes first-time joiners, not previous members.
5. **Receipt of Entries:** Entries are deemed to be received at the time the family or friend joins on a new Combination Policy and mentions the referring members full name and member number. To say thanks, at that time we'll send the referring member a free \$150 VISA gift card (per new membership) and put the referring member into the draw to WIN a prize. The winner of the draw will receive a \$500 VISA gift card.
6. All new policies must be current and financial for a minimum of 60 days at the time the offer is being redeemed. Allow an additional 1-2 weeks for delivery of the gift card via email.
7. **How many times can you enter?** There is a limit of 3 referrals per member. If a member refers multiple memberships in the "promotion period", they will receive the same number of entries in the prize draw (up to a maximum of 3 entries).
8. **The draw:** All valid entries received during the Promotion Period will be placed into a random draw which will be held at 3.00pm AEST on Tuesday 31 December 2024 at the office of Peoplecare 2-12 Young Street Wollongong NSW 2500.
9. **Prize details:** The winner will receive a \$500.00 VISA Gift Card.
10. **Notification:** The winner will be contacted by both telephone and email. The winner's details may be published in the next edition of the Peoplecare Member Newsletter and/or on Peoplecare's Facebook page.
11. **Winner:** Where requested by the Promoter, the winner must provide evidence which, to the reasonable satisfaction of the Promoter, demonstrates that he or she is the winner, is eligible to enter and has complied with these terms and conditions.
12. **Claiming prizes:** All prizes will be emailed to the winner at the Promoter's cost.
13. **Prizes:** Prizes are not transferable or exchangeable and may not be redeemed for cash. All prizes are accepted entirely at the risk of the winner, and the Promoter excludes all warranties in connection with any prize to the extent permitted by law. The Promoter reserves the right to substitute any prize with a prize of equal or greater value (including

where the prize is unavailable) for whatever reason, subject to approval of the gaming authorities in each State and Territory where required. The prize and/or any element of the prize must be taken as stated and cannot be varied by the winner. No compensation will be payable if the winner is unable to use their prize and/or any element of the prize as stated.

14. **Entries:** No responsibility is accepted by the Promoter for late, incomplete or incorrectly entered entries.
15. **Gift Card:** The Gift Card received is subject to the standard Gift Card conditions and exclusions. For full Terms of Use please visit: <http://truerewards.com.au/terms-and-conditions>.
16. **Liability and release:** Once the prize has been emailed, Peoplecare is not responsible for prizes inactivated in the specific time, lost, misplaced, stolen, or unused prizes. Peoplecare is not liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury, loss or damage suffered or sustained (even caused by negligence) in connection with accepting or using a prize or participating in this Promotion, except for any liability which cannot be excluded by law.
17. **Printing errors:** In the event of emailing errors, quality control matters, structural faults or similar factors, any claims for prizes or entitlements to claims will be dealt with in accordance with the relevant state legislative requirements.
18. **Privacy:** Each entrant's personal information may be collected, used and disclosed for administering this Promotion, complying with the Peoplecare Privacy Policy and applicable laws relating to Promotions such as this. The Promoter's Privacy Policy is available by contacting the Promoter or visiting [www.peoplecare.com.au](http://www.peoplecare.com.au). The Privacy Policy contains further details about the personal information collected, how and why it is collected, exchange of personal information with third parties and privacy rights of individuals to access and update their personal information and make complaints.
19. **Record keeping:** The Promoter will retain the entry records relating to this Promotion for the period it is required to in accordance with the relevant state legislative requirements.
20. **Promoter's decision final:** All decisions of the Promoter with respect to the matters referred to in these terms and conditions are final and no correspondence will be entered into, including in the event of a dispute.
21. **Amending Terms & Conditions:** Peoplecare reserves the right to amend these terms and conditions at any time.
22. **Promoter:** The Promoter is Peoplecare Health Limited ABN 95 087 648 753, 2-12 Young St Wollongong NSW 2500. Telephone number (02) 4224 4333.
23. **Authorisation:** no authorisation is needed for this Promotion.